

What is e-info?

e-info is a webpage ran by MCPc Imaging and Printing which gives you the ability to access account information, log service calls, view service call status, view equipment, and even submit meter readings all online (meter readings are by request only)! e-info is directly tied into your dealer's database, so you can be rest assured that all information is 100% current!

How can I access e-info?

Call or email your dealer for your e-info hyperlink, username, and password. Once this information is received you are ready to begin! Dealers also have the option to use e-info's auto signup feature, which allows you to create your own login (see on back).



Using the auto signup feature

Ask your dealer for your customer signup link or go to www.mcpcip.com/account-login and email your request, a representative will get back with you.

You can also go to <http://remotet.mcpcip.com:9050/einfo> and click on the *New user? Sign up now* link. Grab an invoice and enter in the information your dealer has on file for you. Once submitted and approved by the System Administrator, you are on your way!

STEP 1 - CONTACT INFORMATION

Please enter your contact information below.

Email: *

First name: *

Last name: *

Phone number: *

STEP 2 - COMPANY IDENTIFICATION

Please enter your company number below, or you can enter your company name and address information.

I know my company number

I want to specify my company name and address

Company name: *

Address: *

City: *

State: *

Zip: *

STEP 3 - PASSWORD

Please enter a password that you would like to use to access this site.

New password: *

Confirm password: *

Offered to you by



e-info gives you the ability to:

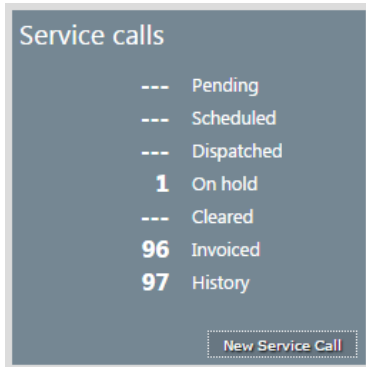
- submit meter reads
- place service calls
 - view service history
 - view equipment

All Online!

Start saving time, paper, and money TODAY! See what e-info can do for you.

Service

The service area of e-info allows you to log service calls online in no time at all! You can also view the status and overview of all your current and historical calls logged in the system.



Service calls

- Pending
- Scheduled
- Dispatched
- 1** On hold
- Cleared
- 96** Invoiced
- 97** History

[New Service Call](#)

<http://remotet.mcpcip.com:9050/einfo>

View Equipment

Take advantage of the ability to view your equipment, drill down in each device and see all service history associated with it.

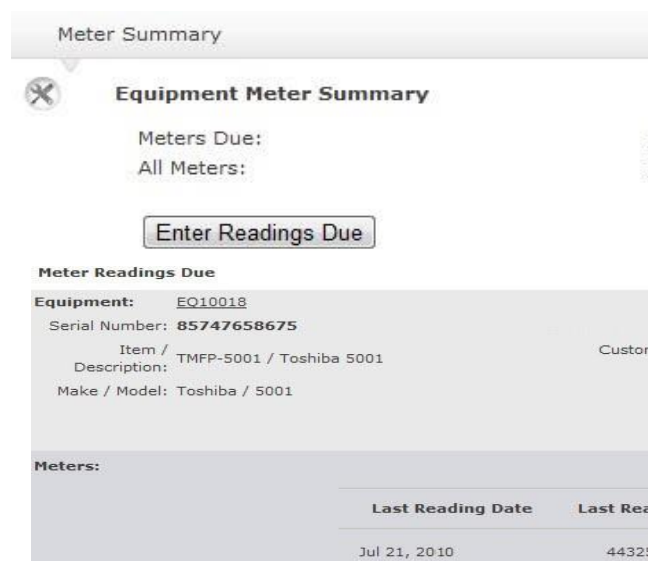
Equipment

- 38** On record
- 38** ON Contract
- OFF Contract



Meters

With e-info you can receive automated emails when meter readings are due and submit meter readings online. No more faxing, emails or phone calls required! Available by request only.



Meter Summary

Equipment Meter Summary

Meters Due: **1**

All Meters: **1**

[Enter Readings Due](#)

Meter Readings Due

Equipment: EQ10018
Serial Number: 85747658675
Item / Description: TMFP-5001 / Toshiba 5001
Make / Model: Toshiba / 5001

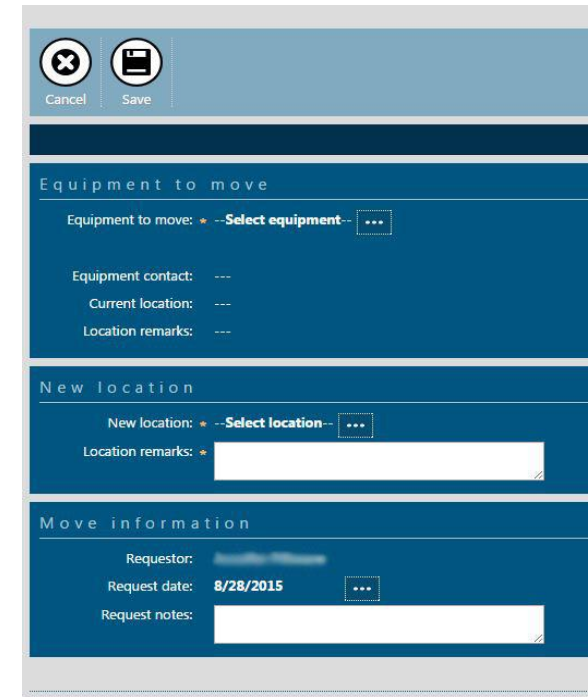
Contact: _____
Phone: _____
Customer Number: _____
Location: _____

Meters: *Date: Sep 27, 2010

Last Reading Date	Last Reading	Meter Type	New Reading
Jul 21, 2010	44325	B\W:	

Equipment Moves

Now enter Location Moves from the convenience of the e-info console.



Cancel Save

Equipment to move

Equipment to move: * --Select equipment-- ...

Equipment contact: ---
Current location: ---
Location remarks: ---

New location

New location: * --Select location-- ...
Location remarks: *

Move information

Requestor: _____
Request date: 8/28/2015 ...
Request notes: _____